



15 May 2019

Dear Valued Customer,

On November 15, 2018, Alpine Waste & Recycling completed a merger with GFL Environmental. Due to this merger, you may be wondering what you can expect going forward and we have good news! Our fleet will be getting a fresh coat of paint and a new logo, but our commitment to you remains our highest priority.

You will still be serviced by the same team of professionals you've come to know with your time working with Alpine Waste & Recycling, maintaining our commitment to a safe, sustainable, and honest service unlike any other in the industry.

- Your local team is the same team you've always known, still servicing your account the way we always have. This means you'll submit payments the same way, call the same local branch, and have your waste and recycling collected by the same driver.
- In the future, you'll see us move to **gflenv.com**, but for the time being we will continue to use **alpinewaste.com** and we will update you when we are prepared to transition to a new and improved website.
- All your account details are the same, so you can still log into your online account at **alpinewaste.com**, use your same account number when you call on your statement, and update your account by calling or going online as usual.

Over the coming months you'll see trucks, containers, and uniforms begin to switch to our new colors. We thank you for bearing with us as we move through this transitional period and appreciate your patience.

Should you have any questions or concerns about the transition, please do not hesitate to contact us at the same number you've always used. You can also visit us online at **gflenv.com** to learn more about the history of our new brand.

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